Live Support Details

On the live support admin screen ("**tiki-live_support_admin.php**"), there are some other options. One of them is "Generate HTML" ("**tiki-live_support_admin.php?show_html**"), which leads you a page where you can copy some html code to paste it in any html page you wish to produce the live support icon:

Moreover, there is the option "**Transcripts**", which can be filtered by operator. In this example, we filtered the transcripts for operator "admin" (**tiki-live_support_transcripts.php?filter_operator=admin**):

If you click on the number at the column "**msgs**", you can view the messages of that support request process (3, in this example):

Related pages

- Live Support
- Live Support User
- Live Support Admin